

Medical Side Insurance Referral for Major Depressive Disorder (MDD)

Please refer to the information provided below for guidance on completing the PCP Insurance Referral/Authorization for the patient mentioned.

<u>Referred Patient</u>		
Name		
DOB	Male / Female	
Does the Patient have insurance?		Yes / No / Self Pay
Insurance Name:		Member ID

Our mutual patient has been approved for a medication called (CPT: S0013), which is used to treat Treatment Resistant Depression. Note that this is a medical insurance referral. This medication is administered is administered as a nasal spray but is covered under medical benefits as an injectable, not under behavioral health benefits.

Please submit this request through the Availity portal and provide us with the request ID upon completion.

It is crucial to insist to the insurance that this referral goes through medical insurance, not behavioral. Magellan does not handle medications or insurance referrals of any kind. If challenged, please be firm that this must be processed through medical insurance.

Required Information for Referral/Authorization:

- Service Type: Medical
 Place of Service: Office
- 3. Service Date: Specify a 6-month range
- 4. Medical Diagnosis Code: Any medical diagnosis (secondary medical codes may be added if preferred)
 - a. Note: Inclusion of any psychiatric diagnosis code will automatically deny the referral/authorization.
- 5. Procedure Code/CPT: 99244 (consult)
- 6. Units: 22

If necessary, you may also call Magellan, request to speak with the medical side, and log a referral over the phone. It is essential to obtain a referral number from Magellan's medical side. Thank you for your assistance.

Should you have any questions about this request, please do not hesitate to contact our office

To: Patient Navigator Advocate

PHONE: (817) 488-8998 ext. 5 <> **FAX**: 855-295-2686 <> **EMAIL:** PA@MidCitiesPsychiatry.com



PTO

Steps to Obtain HMO Magellan Approval for Medical Side Benefits:

- 1) **Initiating the Referral:** The referral from the PCP to the Psychiatry Treatment Center must be entered into Availity. The PCP will need the Treatment Center's NPI: 1023423514. This can be accomplished by:
 - a. The PCP logging into Availity and entering a new referral (PCP > Psychiatry Treatment Center).
 - b. The PCP calling BCBS TX Medical side at 1-855-462-1785, or the number on the back of the patient's insurance card. Ensure that the PCP's office records the approved referral number. Check Availity a few hours later to confirm it has populated.

Required Information for Referral:

- a) Psychiatry Treatment Center NPI: 1023423514
- b) Standard office visit code, for example, 99204
- c) Visit quantity of 22+ to cover treatments throughout the year
- d) A generic medical diagnosis (e.g., anxiety, insomnia)
- 2) **Verification with Magellan BHO:** The Psychiatry Treatment Center should contact Magellan BHO to confirm they are in-network and will receive payment for administration fees associated with codes 99215 and 99417. Note that BHO Magellan does not cover the medication.
- 3) **Initiating Pre-Determination:** The Psychiatry Treatment Center should initiate Pre-Determination using the clinical review form and/or enter it into Availity for approval of S0013, listing Walgreens Specialty Pharmacy as the rendering provider (NPI 1851463087, Fax # 877-231-8302).
- 4) **Upon Approval:** Once Pre-Determination is approved, send the approved Pre-Determination and a copy of the PCP referral form with the prescription electronically through your EMR, or fax directly to Walgreens Specialty Pharmacy at 1-877-231-8302.